**Thames Valley Crisis Concordat – Agenda**

**Hilton Hotel, Drake Way, Reading RG2 0GQ**

**Wednesday 17 September 2014**

**Objectives**

* To develop a regional perspective of the Crisis Care Concordat
* To positively engage all local signatories of the Crisis Care Concordat
* To collectively commit to regional and local declarations and action plans

**Chair: Stuart Bell, Chief Executive, Oxford Health NHS Foundation Trust**

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| Welcome | Stuart Bell |
| Key Note Address (video presentation) | Norman Lamb, MP |
| Policy Context and expectation | Sarah McClinton, HMG |
| Patient expectations | Videos |
| What does good look like? | Dr Caroline Dollery,GP and Clinical Director, East of England SCN |
| Plenary Questions |
| Coffee |
| Support from the 22 national signatories  | Jim Symington, Health and Social Care ConsultancyNaomi Phillips, Mind |
| Regional Perspectives: approach, progress, challenges:* South Central Ambulance Service
* Thames Valley Police
 | * Berkshire Healthcare FT
* Oxford Health FT
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| Lunch |
| Locality Work: present and discuss:* Gap analysis: service provision and local issues
* Actions across localities
* Next steps
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| Coffee |
| Next Steps:Local and Thames Valley Declaration and actions  | Stuart Bell |
| Summary and Close |

