**Thames Valley Crisis Concordat – Agenda**

**Hilton Hotel, Drake Way, Reading RG2 0GQ**

**Wednesday 17 September 2014**

**Objectives**

* To develop a regional perspective of the Crisis Care Concordat
* To positively engage all local signatories of the Crisis Care Concordat
* To collectively commit to regional and local declarations and action plans

**Chair: Stuart Bell, Chief Executive, Oxford Health NHS Foundation Trust**

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| Welcome | Stuart Bell | |
| Key Note Address (video presentation) | Norman Lamb, MP | |
| Policy Context and expectation | Sarah McClinton, HMG | |
| Patient expectations | Videos | |
| What does good look like? | Dr Caroline Dollery,  GP and Clinical Director, East of England SCN | |
| Plenary Questions | | |
| Coffee | | |
| Support from the 22 national signatories | | Jim Symington, Health and Social Care Consultancy  Naomi Phillips, Mind |
| Regional Perspectives: approach, progress, challenges:   * South Central Ambulance Service * Thames Valley Police | | * Berkshire Healthcare FT * Oxford Health FT |
| Lunch | | |
| Locality Work: present and discuss:   * Gap analysis: service provision and local issues * Actions across localities * Next steps | | |
| Coffee | | |
| Next Steps:  Local and Thames Valley Declaration and actions | | Stuart Bell |
| Summary and Close | | |

